

OVINGTON FINANCE PRIVATE LIMITED

POLICY FOR EXTENDING MORATORIUM TO CUSTOMERS AS PER RBI CIRCULAR DATED 27TH MARCH 2020

Due to the severe COVID 2019 situation across the world including India and prolonged lock down, RBI has come up with directions to Banks and NBFCs to offer “Moratorium” to customers availing loan from them. In the light of these direction Ovington Finance Ltd is implementing the following scheme

Moratorium Scheme

In the light of the RBI guidelines the company proposes the following moratorium scheme:

a) Eligible customers

- All customers who were standard as on 28th February 2020 including DPD.
- All customers who are **NOT NPA** as on 28th February 2020.

c) Treatment of Interest accrued during March/ April and May

The interest accrued for these three months will be capitalized on 1st June 2020. The tenor of the loan will be extended keeping the EMI same and our IRR protected.

d) Acceptance by the customer

- We propose to send a bulk SMS to customers stating if they need to OPT for moratorium accepting the terms and conditions as given on our website.
- We will exclude NPA customers for this.
- Those cases where ACH/cheque will bounce are assumed to be acceptance of moratorium.
- Many customers have paid us March and 7th. April EMI and their EMIs will not be refunded.
- All those customers who opt for Moratorium or who are under Automatic Moratorium will be sent a revised repayment schedule.
- We will also send them a SMS stating the moratorium is approved for them. For revised repayment schedule they should contact the Relationship Manager.

e) Treatment of asset classification

- All customers who were NPA as 28th February 2020 will continue to be treated as NPA unless have paid to clear the NPA.
- All Customers who were standard as on 28th Feb 2020 and are given moratorium the DPDs will be frozen on 28th Feb. For March/ April and May the DPDs will not change and from 1st June the DPDs will start recalculating.

f) Reporting

All customers who were standard as on 28th February 2020 and are under moratorium will continue being reported standard.

g) Bounce and Overdue Charges

- Any ACH or Cheque bounce charges will not be debited to customer during the period 1st
- March to 31st May, who are under moratorium. The above is for installment falling due between 1st March to 7th. April.
- However if there was overdue installment as on 28th February, the penal charges will continue
- accruing on the same.

NPA and Settlement Accounts

The above scheme is not applicable to NPA and Settlement Accounts